

Participant Guide –

AR353: Creating and Processing Billing

State of Kansas







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Course Overview

Course Objectives

Upon completion of the course, you will be able to:

- Explain the end-to-end process of billing including key terms and user roles
- Enter, create and research online bills
- Process and print Pro Formas and Invoices

Agenda

Today, we will cover the following topics:

- Key Billing Terms
- End-to-end Billing Process
- Billing Roles
- Entering Bills Online
- Copying Bills
- Create Recurring Bills
- Managing Installment Bills
- Researching Bills
- Processing and Printing Pro Formas



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Lesson 1: Billing Overview

Objectives

Upon completion of this lesson, you will be able to:

- Define key Billing terms
- Describe the end-to-end process of Billing
- Describe the Roles involved in Billing



Key Terms

- Standard Bill A bill that is created by manual, online entry using the Standard Billing pages defined by Frequency as Once, Onetime bills, Installment bills, or Recurring bills; also known as a regular bill.
- Express Bill The process of entering bills online quickly by adding or cloning existing bill lines in bulk
- Interface Bill A bill that is automatically created from data interfacing from Project Costing
- Bill Type A category of activity that should be grouped together on a particular hill
- Bill by Identifier This is also known as the Bill Type Identifier (Bill Type).
 SMART Billing uses the bill-by ID to define how to group billing activity on invoices when it is added to a bill through data interfacing from Project Costing.
 A bill-by ID that you define can appear as the default at the customer, bill source, bill type, and business unit levels.
- Revenue Distribution Code Codes used to simplify the process generating accounting entries by defining a valid combination of ChartField values
- Open Item Amounts that are billed to a customer but are not yet paid



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Topic 1: Key Billing Concepts

Billing offers:

- Real-time receivable and billing visibility, tracking and control for reporting and financial data
- Streamlined approach that enables you to bill your customers quickly and efficiently
- Reduction of duplicate entries and manual processing due to complete integration with other SMART modules



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Topic 2: End-to-End Billing Process

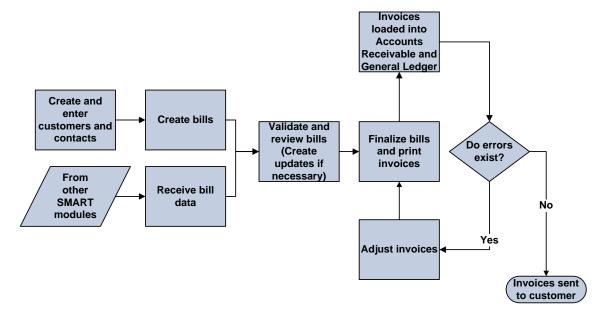


Figure 1. Billing Lifecycle Process

Topic 3: Billing Roles

Role	Description
Billing Administrator	This role is responsible for setting bills to
	"ready" status and running the process to
	finalize invoices, as needed. This role
	also maintains agency-configured values
	in the Billing module.



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Role	Description
Billing Processor	This role is responsible for creating new standard invoices and Pro Formas, copy single or groups of bills, reprint and review invoices, setting up and modifying installment schedules, creating new consolidated invoices, and printing invoices.
Central BI Configurator	This role is responsible for maintaining centrally controlled BI configuration values such as Remit To Addresses and Billing Sources.

Table 1. Billing Roles and Role Descriptions

Lesson Review

In this lesson, you learned:

- How to define key billing terms
- How to describe the end-to-end Billing process
- How to define Billing roles



Additional Resources

The following are additional resources that provide more detail about the topic we have covered:

- SMART Glossary http://www.da.ks.gov/smart/training/coursematerials/
- Accounts Receivable and Billing Business Process Flows http://www.da.ks.gov/smart/training/coursematerials/
- SMART Accounts Receivable and Billing Job Aids—Billing Hierarchy http://www.da.ks.gov/smart/training/coursematerials/
- Department of Administration Accounts and Reports http://www.da.ks.gov/ar/



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Lesson 2: Entering Bills Online

Objectives

Upon completion of this lesson, you will be able to:

- Enter online bills
- Enter revenue distribution information
- Enter express bills

Topic 1: Online Bill Entry

- Online bill entry enables you to enter bills manually into SMART. Each bill that you enter must have a header and at least one line.
- The order of page data entry is as follows: Header Info 1, Line Info 1, Line Info 2, and Acct. Rev Distribution page.

Bill Header: The bill header contains valuable information, such as the bill source, the bill type, the customer information, and payment terms. It also includes receivable information and any additional internal or printed notes that need to be included for the bill.

- Where the bill came from
- Where the bill is going
- When the bill is sent to the customer
- The frequency of the bill

Note: Header Info 1 is <u>general</u> information and Header Info 2 is <u>additional information</u>. This information is added when entering a regular bill.

Page Name	Navigation
Header –Info 1	Billing > Maintain Bills > Standard Billing > Header-Info 1





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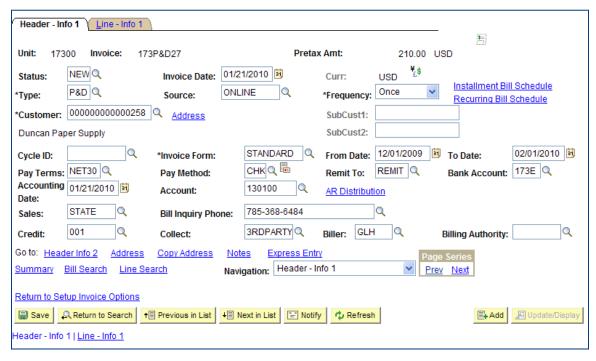


Figure 2. Header-Info 1 Page

Field	Description
Status	Status is usually defined as NEW, RDY,
	and INV to name a few of the options.
	Invoiced means that an invoice has been
	printed and an invoice number has been
	assigned. A non-invoiced bill is one that
	has not been printed. Bills are always
	created with a status of NEW and moved
	to RDY when they are ready to be
	invoiced. The change from NEW to RDY
	must be done by the user.
Invoice Date	Use this field to enter the invoice date.
	This can be a past, current, or future date.





Field	Description
Туре	This field is also known as the Bill by Identifier and the Bill Type Identifier . Use this field to group billing. This field is agency specific. The SOK uses (Grants Management) <i>GM</i> for bills that are interfaced from Project Costing.
Bill Source	SOK is only using Online or Contracts for Bill Source
Frequency	Use this field to define the bill as either a Recurring, Installment or One-time bill
Customer	Use this field to enter the customer number if it was not entered on the Bill Entry > Add New Value page
Cycle ID	This field is also known as Bill Cycle . This field is defaulted from the Bill Type and can be overwritten.
Invoice Form	The SOK only uses one type of Invoice Form, STANDARD
From Date/To Date	These fields are service dates, and are used as information on the bill/invoice only
Pay Terms Pay Method	Use this field to enter bill payment terms. Use this field to enter the payment method, for informational purposes only. SMART searches the customer record for a default payment method. If one is not found, SMART does not populate this field. This field can be overwritten. The SOK values for payment methods are: CSH (cash), CHK (check), and EFT (electronic fund transfer).
Remit To	The SOK only uses <i>REMIT</i> for this field.

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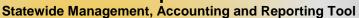


Field	Description
Bank Account	Use this field to select the Remit To Account . Each billing agency has one or more remit accounts. The account chosen on the bill determines what remit address is printed on the invoice. An example would be 173A or 173B. Agencies are responsible for differentiating between accounts if there is more than one.
Accounting Date	Use this field to enter the current SMART system date
Account	This field defaults from accounting set-up and should not be changed.
Sales	This field will default to STATE
Bill Inquiry Phone	Use this field to enter the phone number for the customer to call if there are questions regarding the bill. This field defaults from the Bill Type , but can be overwritten. This information is printed on the invoice.
Credit	The SOK uses 001 for this field
Collect	Use this field to enter collection information. The SOK values are 3RDPARTY and SETOFF.
Biller	Use this field to enter the Billing Specialist information that is assigned to the customer. This field defaults from the Bill Type and can be overwritten.

Table 2. Header - Info 1 Page Elements

Partici	pant	Notes:
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Line -Info 1 Page:

Use this page to enter bill line general data and the bill Identifier. Identifiers are created with an association with distribution codes.

Page Name	Navigation
Line – Info 1 Page	Billing > Maintain Bills > Standard Billing >
	> Line – Info 1

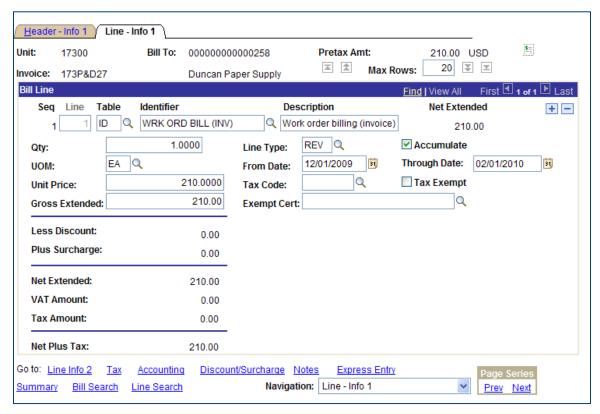


Figure 3. Line-Info 1 Page

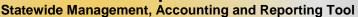




Field	Description
Table	The value selected for Table determines what Identifier values are available. The SOK only uses the ID (PS/Billing Charge ID) value. Note: If the Table field is left blank, agencies can enter a one-time only identifier and description
Identifier	This code is used to bill for an item that is not usually classified as a product by normal business standards. By selecting an Identifier, the following fields default, Description, UOM, List Price, and Distribution Code. (List Price and Distribution Code are optional on the Identifier set up, so some Identifiers may not have these values. All fields related to Identifier can be overwritten.
Description	This field defaults from the Identifier
Quantity	Use this field to enter the quantity of the goods or services.
Line Type	This field is a default value and will always be REV
UOM	This field defaults from the Identifier
From/Through Date	Use these fields to indicate the start/end date of the billing activity that the corresponding invoice covers
Unit Price	This field defaults based on the Quantity and the Identifier fields if a List Price was associated with an Identifier . This field can be overwritten.
Gross Extended	This field defaults based on values in the Quantity and Unit Price fields

Table 3. Line-Info 1 Page Elements







Line-Info 2 Page:

Use this page to enter an entry type and reason code that relates to the distribution code. When bills move into Accounts Receivable, all billing distribution codes are no longer available. The only way to verify the accounting information in AR on a bill is to view the bills Entry Type and Reason Codes.

Page Name	Navigation
Line-Info 2	Billing > Maintain Bills > Standard Billing >
	Navigation drop-down > Line-Info 2

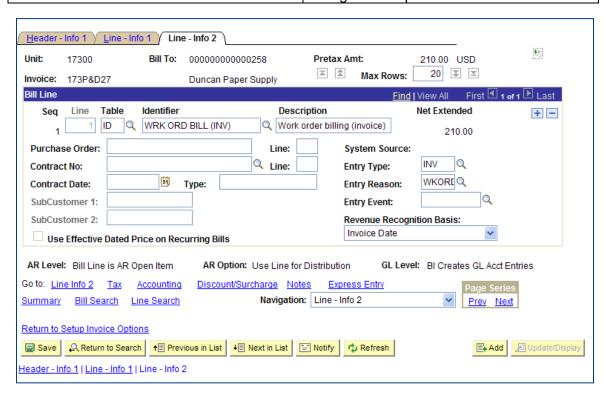


Figure 4. Line - Info 2 Page





Field	Description
Entry Type	Use this field to categorize the pending items that create items in SMART. Entry Types must be selected on a bill line because this value moves into Accounts Receivable. Entering the Entry Type does not create accounting entries, but when reviewing the item in Accounts Receivable, there is no way to easily identify what accounting line was created if there is no Entry Type on the bill. Entry types for SOK Billing are INV (Invoice) and IF
Entry Reason	(InterFunds). Use this field to categorize different uses for a single entry type. Entry Reasons alone or in association with Entry Types do not create accounting entries, but when reviewing the item in Accounts Receivable, there is no way to easily identify what accounting line was created if there is no Entry Reason on the bill.

Table 4: Line –Info 2 Page Elements



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Acctg - Rev Distribution Page:

Use this page to view/enter/update bill line accounting information.

Page Name	Navigation
Acctg-Rev Distribution Page	Billing > Maintain Bills > Standard Billing >
	> Header – Info 1 > Navigation drop-down > Acctg –Rev Distribution

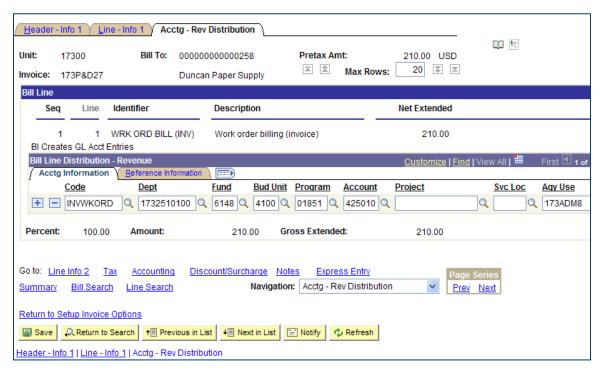


Figure 5. Acctg-RevDistribution Page





Field	Description
Code (Revenue Distribution Code)	Revenue Distribution Codes are the combination of Entry Type and Reason Codes. If a Revenue Distribution Code does not auto-populate, then it is not associated with the selected Identifier. Agencies have the ability to change/enter the Revenue Distribution Code. However, if your agency is continually using a Revenue Distribution Code that is not associated with an Identifier, then it is in the agencies best interest to contact their AR Configurator to add the necessary Revenue Distribution Code to the Identifier. Note: If the Revenue Distribution Code is changed, you MUST update the related Entry Type and Reason Code.
ChartFields for SOK	Use these fields to update Accounts Receivable Distribution codes, if necessary. Note: Multiple Distribution Codes can be used per Bill Line, based off percent. However, the only ChartField that can be different is the Account. If a bill line needs to be split by ChartFields other than the Account, one line must be entered per Distribution Code.

Table 5. Acctg-Rev Distribution Page Elements



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Note Pages:

SMART allows users to incorporate notes on bill headers and/or bill lines that can be seen on the customer invoice, or used for internal agency use only. There are two different types of notes, Standard and Free form.

Standard notes are notes that are generally used repeatedly on customers or specific invoices. For example, a standard note, within the note type of *ADJUST*, might state, "Please note that an adjustment has been made to your account to reflect the proper balance."

Note: Standard notes must be associated with a note type. Some standard notes are predefined in SMART. Agencies can also create and maintain standard notes. Freeform notes are generally notes that are customer or scenario specific.

Header Note Page

Use this page to enter header notes.

Page Name	Navigation
Header Note	Billing > Maintain Bills > Standard Billing >
	Header – Info 1 > Navigation drop-down >
	Header – Note





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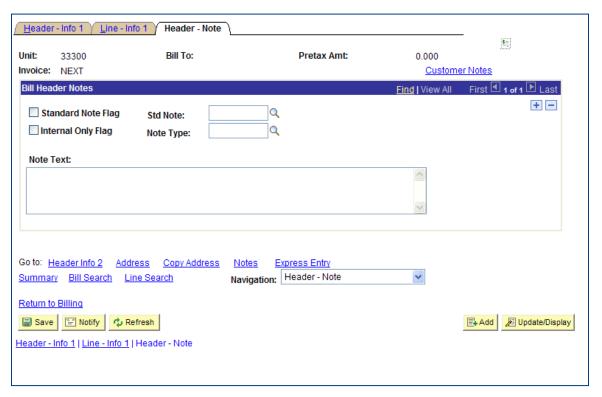


Figure 6. Header Note Page

Field	Description
Standard Note Flag	Use this check box to indicate the note is a standard note that the <u>customer</u> can see on the invoice
Std Note	Use this field to select the note as a Standard Note . Standard Notes are categorized in the Note Type field.
Internal Only Flag	Use this check box to indicate the note is for internal use only, and is not be seen by the customer

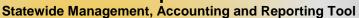




Field	Description
Note Type	Use this field to categorize/group notes. These can be standard notes or one-time only for a specific bill. Note types do not print on a specific invoice. Categorizing notes using note types allows for simpler searching for a specific note.
Note Text	This field is used for the auto-population of the Standard Note , or for Free-form notes.
	Note : If a standard note is used, agencies can include further description here.

Table 6. Header Note Page Elements







Line Note Page

Use this page to enter line notes.

Page Name	Navigation		
Header Note	Billing > Maintain Bills > Standard Billing >		
	Header – Info 1 > Navigation drop-down > Line		
	– Note		

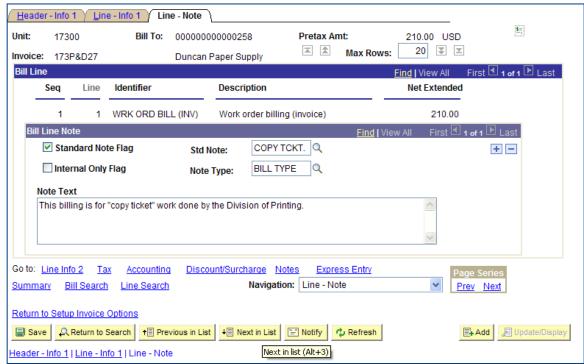


Figure 7. Line Note Page



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Topic 2: Revenue Distribution Codes

- Revenue distribution codes are set up and used in SMART Billing to generate a combination of ChartFields for funding
- These codes default from the Identifier and can be overwritten on the bill when necessary
- Distribution codes are created based directly on entry type and reason codes. If a distribution code is not selected, but entry type and reason codes are, ChartFields are NOT populated. Entry types and reason codes must be selected so that a record of distribution information can be found in Accounts Receivable.
- There may be situations when modifications to the ChartField information are necessary. This can be done by selecting a different distribution code. If a different distribution code is selected all ChartField information is removed, and new ChartField information is populated. You can change ChartFields within the defaults



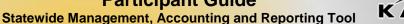
Walkthrough/Activity

We will now complete Activity 1: Online Bill Entry in your Activity Guide.

Topic 3: Enter Express Bills

- SMART Express Billing combines the standard bill entry pages to reduce the number of pages that you need to access when entering bills online. Express billing enables you to:
 - Enter bills online quickly, especially when you have a large number of lines per bill
 - Add and clone existing bill lines in bulk
- When entering data on the Add New Value page for Express Billing, SMART auto-populates the necessary information on the Header-Primary page. It is best practice to verify that the information is correct before continuing to enter information on the Line List page.







Page Name	Navigation
Line List Page	Billing > Maintain Bills > Express Billing >
	Line List

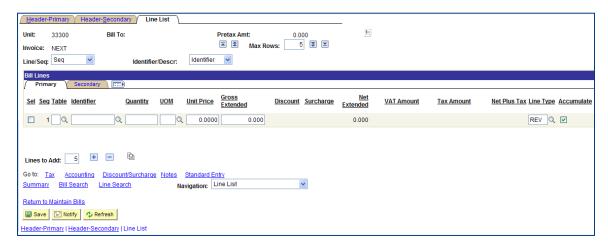


Figure 8. Line List Page



Walkthrough/Activity

We will now complete Activity 2: Enter Express Bills in your Activity Guide.

Topic 4: Updating Bills

- SMART Billing provides bill header data and bill line data online for inquiry, regardless of the bill status
- When updating bills, it is best practice to change the bill status to HOLD (HLD)
 while making changes to the bill
- End users <u>cannot</u> update bills with a bill status of *INV*. A rebill must be created.
 Rebills and other adjustments will be covered in AR354, Advanced Billing Process



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Lesson Review

In this lesson, you learned:

- How to enter online bills
- How to enter revenue distribution information
- · How to enter express bills



Walkthrough/Activity

We will now complete Activity 3: Entering Bills Using Standard and Express Billing in your Activity Guide.



Additional Resources

The following are additional resources that provide more detail about the topic we have covered:

- SMART Glossary http://www.da.ks.gov/smart/training/coursematerials/
- Accounts Receivable and Billing Business Process Flows http://www.da.ks.gov/smart/training/coursematerials/
- SMART Accounts Receivable and Billing Job Aids—Bill Entry Process, Billing Cycle ID, Payment Terms, Entry Types http://www.da.ks.gov/smart/training/coursematerials/
- Department of Administration Accounts and Reports http://www.da.ks.gov/ar/



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Lesson 3: Copying Bills

Objectives

Upon completion of this lesson, you will be able to:

- Enter and copy an existing bill
- Enter copy group header and detail
- Run Bill copying group process

Topic 1: Copying Bills Overview

Copying Individual Bills

- There may be situations when you need to enter a bill that is very similar to an
 existing bill. You can choose to copy the existing bill and update this bill as
 necessary. Copying bills can save data entry time and minimize the potential for
 errors.
- You can copy any bill regardless of its status. When you copy a bill, all bill
 information including notes and accounting distribution is copied from the original
 bill. The only information that does not copy from the original bill is the bill status,
 the invoice date, and the invoice number.
- When you copy a bill, the new bill is created with a status of NEW and a blank invoice date. The current system date is specified as the date on which the bill was created. After a bill has been copied, you can edit any field.

Copying Groups of Bills

You can define a group of bills to be copied together. In doing so, you must define a copy group header for each group of bills to be copied together. After you have defined the copy group header, you attach and use the bills as copy templates. You can assign as many bills as required to a copy group header. You must also assign the beginning date, ending date, and the new bill status to the copy group detail.



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- You can choose any bill to be used as a copy template, regardless of the status. All bill information, including notes and accounting distribution is copied from the original bill. The only information that does not copy from the original bill is the bill status, invoice date, and invoice number. The new bill is created with the status designated by the copy detail, a blank invoice date, and the current system date as the bill-added date. You can edit any field on the newly created bill, if necessary.
- You can copy the same copy group an unlimited number of times within the
 date range defined. When using a copy group, you are not required to copy all
 the templates in the group. Instead, you can select which templates are to be
 copied.
- When you use a copy group for copying, the invoice number is set by default to NEXT. However, you can override the default and manually assign the invoice number (at the agency's discretion). For example, suppose your company leases office space in a building. Each tenant's monthly rent is set up as a recurring bill because the monthly rent is a predefined amount for the term of the lease. In addition to the building space, you provide each tenant with cleaning services, which are billed on an "as used" basis. To save data entry time, you can set up a template for each tenant's cleaning service charges as a copy group. Each month, you can select the templates for the tenants who have used the cleaning service. After the manually run copy group process is completed, the bills are ready to finalize and print.
- To copy groups of bills together in a group, you need to:
 - Define the copy group header information
 - Assign bills to the copy groups
 - Define the copy group details
 - Run the Bill Copy Group process (BICPYGRP)

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Figure 9. Copying Groups of Bills Process

Topic 2: Enter and Copy an Existing Bill

Copy Single Bill Page:

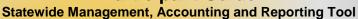
Use this page to copy the information of an existing bill to a new bill.

Page Name	Navigation
Copy Single Bill	Billing > Maintain Bills > Copy Single Bill >
	Enter Invoice Number to copy



Figure 10. Copy Single Bill Page







Header – Info1 Page:

Use this page to access and review bill header general information.

Page Name	Navigation
Header – Info 1	Billing > Maintain Bills > Copy Single Bill >
	Go To Bill Header – Gen. Info Link

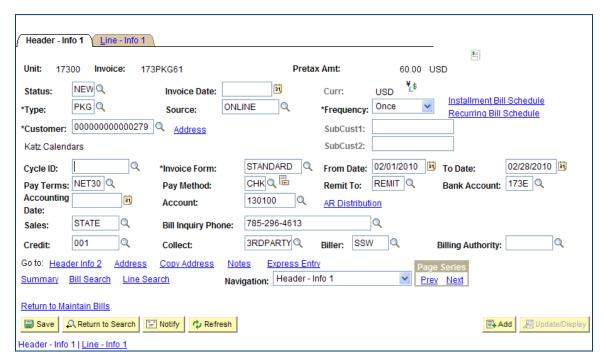


Figure 11. Header - Info 1 Page



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Line - Info 1 Page:

Use this field to enter bill line general data.

Page Name	Navigation
Line – Info 1	Billing > Maintain Bills > Copy Single Bill >
	Go To Bill Header – Gen. Info Link > Line
	– Info 1

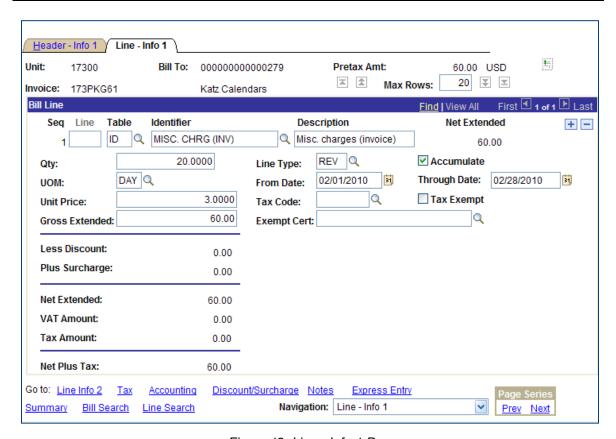


Figure 12. Line - Info 1 Page



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Walkthrough/Activity

We will now complete Activity 4 Enter and Copy an Existing Bill in your Activity Guide.

Topic 3: Define Copy Group Header and Detail

Copy Group Header Page:

Use this page to define copy group header information. This is the first required step to define groups of bills to be copied together in a batch. This utility is useful if you have bills that you invoice each month and only a small portion of the information changes.

Page Name	Navigation
Copy Group Header	Billing > Maintain Bills > Define Bill Copy
	Group

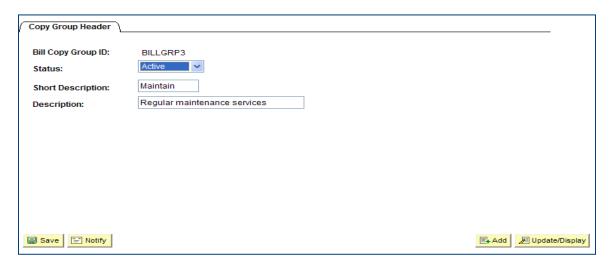


Figure 13. Copy Group Header Page



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Field	Description
Status	Use this field to select the bill status of
	Inactive or Active

Table 7. Copy Group Header Page Elements

Define Copy Group Detail Page:

Use this page to assign bills to appropriate copy groups. This is the second required step when defining groups of bills to be copied together in a batch.

Page Name	Navigation
Define Copy Group Detail	Billing > Maintain Bills > Define Copy
	Group Details

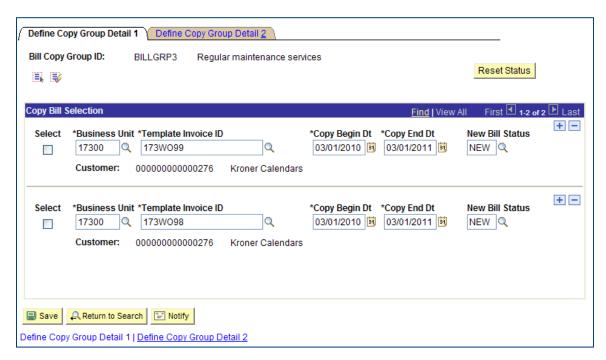


Figure 14. Define Copy Group Detail 1 Page





Field	Description
Select All	Use this icon to select all invoices to copy
Deselect All Invoices	Use this icon to deselect all invoices to copy
Template Invoice ID	Use this field to enter the invoice number to be copied
Copy Begin Dt /Copy End Dt	These fields represent the start and end copy dates for this template. When you initiate the copy bill group process, the system determines if the run date is within these copy dates.
New Bill Status	Use this field to enter the status that is assigned to the new bill; HLD (Hold) or NEW

Table 8. Define Copy Group Detail 1 Page Elements





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Define Copy Group Detail 2 Page:

Use this page to define copy group details. This is the third required step when defining groups of bills to be copied together in a batch. After running the Copy Group of Bills process, return to this page to verify invoice numbers or process error details.

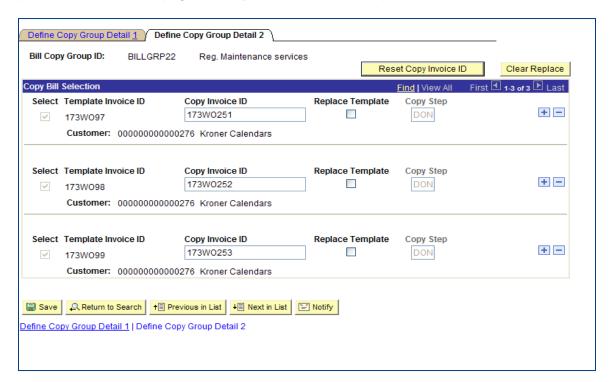


Figure 15. Define Copy Group Detail 2 Page

Field	Description
Reset Copy Invoice ID	Use this button to reset all of the copy invoice IDs to <i>NEXT</i> . Before running the process again, reset the copy invoice IDs. Otherwise, the system attempts to reassign the old invoice IDs to the new bills and an error occurs.





Field	Description
Clear Replace	Use this button to clear the Replace Template check boxes for the entire group
Copy Invoice ID	Use this field to define the invoice number of the new bill. The default field value is <i>NEXT</i> . It is best practice to leave the default value, but if you have authorization, you can override this default with any number if that number is not a duplicate of an existing invoice.
Replace Template	Use this checkbox to make the bill the "template" from which you copy when making changes to the original bill and want to keep those changes every time you copy bills. The copy is identical to the template. You can use either the original bill or the new copy as the template. You can change the resulting copy through bill entry. For example, you can add lines, alter amounts and dates, or modify header and line notes on the bill that you just created through the copy process. In addition, you can incorporate all changes into the new template to include the modifications that you make to this bill (which is now the new template in the copy group) in any subsequent copy processes. Select the Replace Template check box in conjunction with bill status change. If you do not select this option, the templates do not change and SMART uses the old version the next time that you
	run the copy process.
Copy Step	This field displays the status of the last copy bill group run

Table 9. Define Copy Group Detail 2 Page Elements



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Walkthrough/Activity

We will now complete Activity 5: Define Copy Group Header and Detail in your Activity Guide.

Topic 4: Run Bill Copying Group Process

After you have defined a copy group header and assigned bills, run the bill copy group process to produce bills identical to the template bills. This is the fourth required step to copy a bill group.

Run Bill Copy Group Page:

Use this page to process the group of bills you wish to copy.

Page Name	Navigation
Run Bill Copy Group Page	Billing > Maintain Bills > Copy Bill Group





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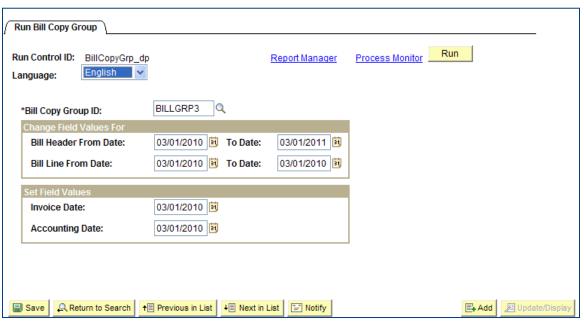


Figure 16. Run Bill Copy Group Page

Field	Description
Bill Copy Group ID	This field is the Copy Group ID that was
	created on the Define Copy Group page
Bill Header From /To Date	Use these fields to create new To and
	From header dates
Bill Line From/To Date	Use this field to enter new To and From bill
	dates
Invoice Date	Use this field to enter the invoice date.
	This can be a past, current, or future date.
RUN button	Click to start the Copy Group Process
	BICPYGRP

Table 10. Run Bill Copy Group Page Elements



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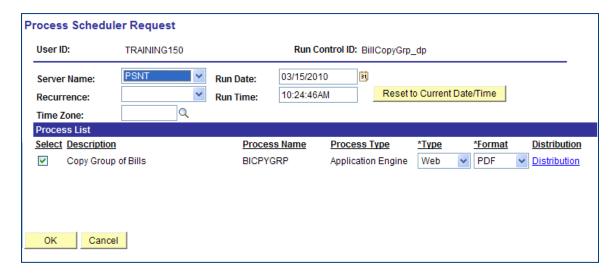


Figure 17. Process Scheduler Request Page

Click the OK button to return to the *Run Bill Copy Group* page. Click the Process Monitor button. When Run Status is Success and Distribution Status Posted, the bills have been copied.



Walkthrough/Activity

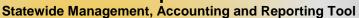
We will now complete Activity 6: Run Bill Copying Group Process and Amend a New Bill in your Activity Guide.

Lesson Review

In this lesson, you learned:

- Key concepts of copying bills
- How to enter a bill and copy an existing bill
- The definition of copy group header and detail
- How to run Bill copying group process









Additional Resources

The following are additional resources that provide more detail about the topic we have covered:

- SMART Glossary http://www.da.ks.gov/smart/training/coursematerials/
- Accounts Receivable and Billing Business Process Flows http://www.da.ks.gov/smart/training/coursematerials/
- SMART Accounts Receivable and Billing Job Aids http://www.da.ks.gov/smart/training/coursematerials/
- Department of Administration Accounts and Reports http://www.da.ks.gov/ar/



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Lesson 4: Create Recurring Bills

Objectives

Upon completion of this lesson, you will be able to:

- Create a bill template
- Run the Generate Recurring Bills process

Topic 1: Creating Bill Templates

- To create a recurring bill template, enter a new bill that specifies a billing cycle ID
 with recurring bill parameters, set Recurring as the frequency, and complete the
 Recurring Bill Schedule page
- Recurring bills are created, according to the defined schedule established when the Recurring Bill Generation process is run
- Recurring bills <u>cannot</u> be created until the recurring bill template is set to the status of RDY

Page Name	Navigation
Recurring Bill Schedule	Billing > Maintain Bills > Standard Billing >
	Recurring Bill Schedule Link





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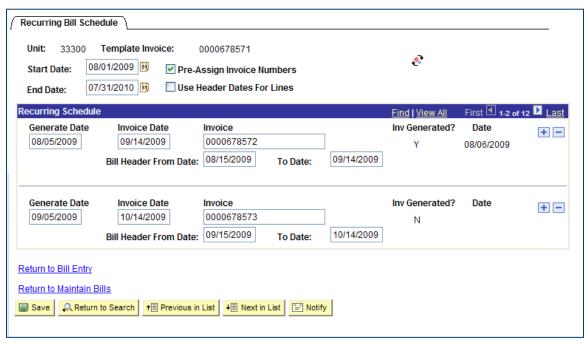


Figure 18. Recurring Bill Schedule Page

Field	Description
Template Invoice	This is the number from the invoice you
	are using as a template. SMART auto-
	generates the number when the original bill
	was created.
Start Date	Use this field to enter the start date of the
	recurring bill schedule
End Date	Use this field to enter the ending date of
	the recurring bill schedule
Pre-Assign Invoice Numbers	Select this field if you want SMART to pre-
3 11 3	assign invoice numbers in a recurring
	schedule



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Field	Description
Use Header Dates for Lines	Select this checkbox to use the bill header From and To Dates on the bill lines (for invoices that have not been generated). Do not select if you prefer the line From and To Dates to appear by default from the recurring bill template.
Generate Rev. Rec. Schedule	Use this icon to generate a recurring bill schedule, or to regenerate if changes were made
Recurring Schedule Section	The recurring bill schedule is shown once you generate the schedule
Generate Date	This field is auto-populated based on the billing cycle selected on the Header – Info 1 page once the Generate Rev. Rec. Schedule is run
Invoice Date	This field is auto-populated based on the billing cycle selected on the Header – Info 1 page once the Generate Rev. Rec. Schedule is run
Invoice	When generating the invoice, SMART uses the value in this field as the invoice ID. If the invoice value is <i>Next</i> , SMART assigns the next available invoice number in the sequence once that invoice is generated. If Pre-Assign Invoice Number is selected, SMART assigns all of the invoice numbers to the recurring bills when you save the page.
Inv. Generated	This indicates whether SMART generated the invoice for the corresponding line. If the indicator is Y (yes), the date on which the invoice was generated appears under Date .

Table 11. Recurring Bill Schedule Page Elements



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Walkthrough/Activity

We will now complete a walkthrough using a UPK simulation: Creating Recurring Bill Templates and Defining Schedules.

Topic 2: Running the Generate Recurring Bills Process

 Generate recurring bills after the bill template with bill schedule is created. The bill template also needs to be set to RDY. Recurring bills are created when the Generate Recurring Bills process is run.

Generate Recurring Bills Page:

Use this page to generate recurring bills.

Page Name	Navigation
Generate Recurring Bills	Billing > Maintain Bills > Create Recurring
	Bills





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Figure 19. Recurring Bill Schedule Page

Field	Description
Business Unit	Use this field to enter your agency specific business unit. You must enter a business unit.
Range Selection	Use this selection area to choose the range of bills based on Bill Cycle , Invoice ID , Customer ID , or all the above. It is best practice to use Invoice ID so one division of an agency does not accidentally create a recurring bill for another division of that agency who might not be ready to create their own recurring bills.

Table 12. Recurring Bill Schedule Page Elements



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Walkthrough/Activity

We will now complete a walkthrough using a UPK simulation: Running the Generate Recurring Bills Process.

Lesson Review

In this lesson, you learned:

- How to create a bill template for recurring bills
- How to run the generate recurring bills process



Walkthrough/Activity

We will now complete Activity 7: Entering and Processing Recurring Bills in your Activity Guide.



Additional Resources

The following are additional resources that provide more detail about the topic we have covered:

- SMART Glossary http://www.da.ks.gov/smart/training/coursematerials/
- Accounts Receivable and Billing Business Process Flows http://www.da.ks.gov/smart/training/coursematerials/
- SMART Accounts Receivable and Billing Job Aids http://www.da.ks.gov/smart/training/coursematerials/
- Department of Administration Accounts and Reports http://www.da.ks.gov/ar/



Statewide Management, Accounting and Reporting Tool



Lesson 5: Managing Installment Bills

Objectives

Upon completion of this lesson, you will be able to:

- Enter an installment bill
- Build an installment bill schedule
- Run the Generate Installment Bill process

Topic 1: Entering an Installment Bill

Each installment-billing invoice carries its own information for accounting.
 SMART copies the default information from the template for installment billing invoices to the individual installment invoices.



Walkthrough/Activity

We will now complete Activity 8: Entering an Installment Bill in your Activity Guide.

Topic 2: Building an Installment Bill Schedule

- SMART Billing enables to build a schedule for installment bills. You can customize the schedule based on your customer's requirements. Tasks in building a schedule include:
 - Adding billing terms applied to the installment bills
 - o Generating a bill schedule based on an installment bill plan
- After an installment bill is created, the bill status must be changed to RDY to allow for processing (this is done on the Header-Info 1 page)

Installment Bill Terms Page:

Use this page to select installment-billing plans.





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Page Name	Navigation
Installment Bill Terms	Billing > Maintain Bills > Standard Billing >
	Installment Bill Schedule Link

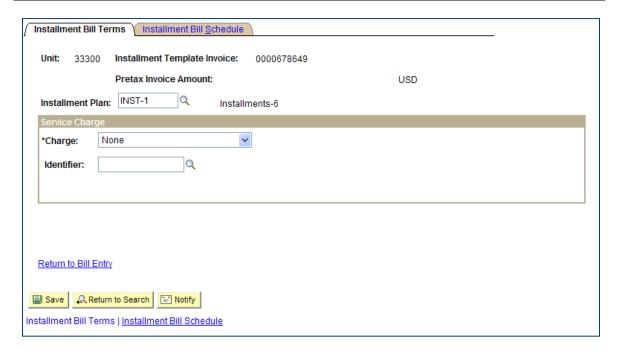


Figure 20. Installment Bill Terms Page

Field	Description
Installment Plan	Use this field to identify a predefined plan

Table 13. Installment Bill Terms Page Elements

Installment Bill Schedule Page:

Use this page to create schedules based on the installment billing plan and bill cycle parameters.





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Page Name	Navigation
Installment Bill Schedule	Billing > Maintain Bills > Standard Billing > Installment Bill Schedule Link > Installment Bill Schedule

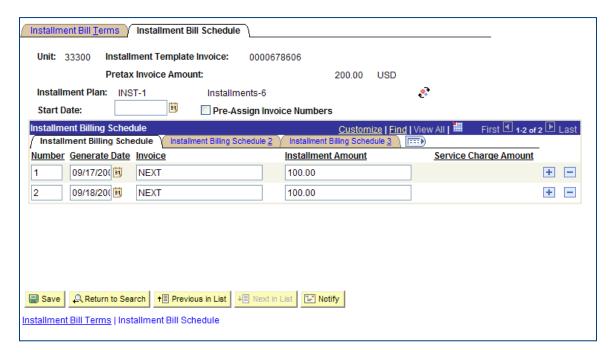


Figure 21. Installment Bill Schedule Page

Field	Description
Start Date	Use this field to enter the date from which
	the installment bill schedule is effective



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Field	Description
Pre Assign Invoice Numbers	Select this check box to have SMART assign all of the invoice numbers to the installment bills when you save the page. Clear this check box to have SMART assign invoice numbers when you generate installment bills.
Generate Installment Bill Schedule	Use this button to generate the installment bill schedule for percentage installments or equal installments plans. If you change any of the schedule information on this page, the Generate Installment Bill Schedule button name changes to Regenerate Installment Bill Schedule. Regenerating an installment bill schedule deletes and replaces any lines for which installment bills have not already been generated.
Number	This is an auto-populated field that holds the number of the installment bill in sequential order. This field cannot be changed or updated.
Generate Date	Use this field to enter the date on which you want the system to generate the invoices. The system generates only installment bills with a generate date that is equal to or earlier than the current date. However, if you choose to Generate an Installment Bill Schedule, SMART auto populates the generate date.
Installment Amount	This field is auto populated by SMART with the pre-defined bill amount. This field cannot be changed or updated

Table 14. Installment Bill Schedule Page Elements



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Installment Billing Schedule Tab Expanded:

This tab displays the bill schedule generated for the installment bill.

Page Name	Navigation
Installment Billing Schedule Tab Expanded	Billing > Maintain Bills > Standard Billing >
	Installment Bill Schedule Link > Installment
	Bill Schedule



Figure 22. Installment Billing Schedule Tab Expanded

Installment Billing Schedule 2 Tab Expanded:

This tab displays the invoice date, and the accounting date, once the invoice has been posted to the GL.



Figure 23. Installment Billing Schedule 2 Tab Expanded



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Installment Billing Schedule 3 Tab Expanded:

This tab displays the date the actual invoice is generated. If the invoice has been generated, you can select the **View Header Details** button to navigate directly to the bill header.

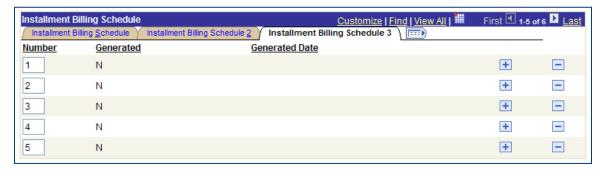


Figure 24. Installment Billing Schedule 3 Tab Expanded



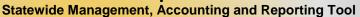
Walkthrough/Activity

We will now complete Activity 9: Entering an Installment Bill Schedule in your Activity Guide.

Topic 4: Running the Generate Installment Bill Process

- You can generate installment bills after the bill template and the bill schedule are defined. You also need to ensure that the status of the installment bill template is set to RDY (Ready).
 - Installment bills are created when you run the Generate Installment Bills process. The Generate Installment Bills process enables you to generate recurring bills according to billing cycle ID, invoice ID, or customer ID.
- After the process has been run to success, return to the installment bill schedule page to verify on the Installment Billing Schedule 3 tab that the invoices have been generated (Y)







Generate Installments Page:

Use this page to enter the request parameters. These parameters are used to define the processing rules and data to be included when the process is run.

Page Name	Navigation
Generate Installments	Billing > Maintain Bills > Create Installment
	Bills



Figure 25. Generate Installments Page



Walkthrough/Activity

We will now complete Activity 10: Running the Generate Installment Bill Process in your Activity Guide.



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Lesson Review

In this lesson, you learned:

- To define an installment bill plan
- How to enter an installment bill
- How to build an installment bill schedule
- How run the generate installment bill process



Additional Resources

The following are additional resources that provide more detail about the topic we have covered:

- SMART Glossary http://www.da.ks.gov/smart/training/coursematerials/
- Accounts Receivable and Billing Business Process Flows http://www.da.ks.gov/smart/training/coursematerials/
- SMART Accounts Receivable and Billing Job Aids http://www.da.ks.gov/smart/training/coursematerials/
- Department of Administration Accounts and Reports http://www.da.ks.gov/ar/

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Lesson 6: Researching Bills

Objectives

Upon completion of this lesson, you will be able to:

- Research non-invoiced bills
- Research non-invoiced bill lines

Topic 1: Researching Bills Overview

- SMART Billing enables you to search for bills by specifying criteria. You can search for a single bill, a group of bills, a single bill line, or a group of bill lines.
- Bill Search and Bill Line Search Not Invoiced pages enable you to search for bills and lines not invoiced. These pages enable you to modify information.
- You can also use the Bill Search and Bill Line Search pages to search for any bill or bill lines, regardless of status. With these pages, you can only <u>view</u> bill and bill line information.

Topic 2: Researching Non-Invoiced Bill Lines

SMART enables you to search for bills and bill lines based on a search criterion.
 When searching for a non-invoiced bill line, you can <u>review</u> and <u>update</u> information.

Bill Line Search:

Use this page to search for any non-invoiced bill lines.

Page Name	Navigation
Bill Line Search	Billing > Locate Bills > Bills Not Invoiced





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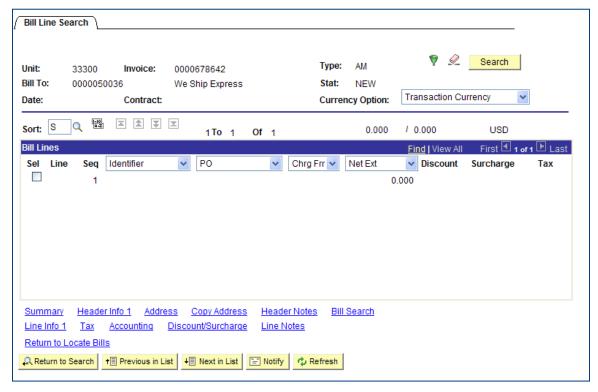


Figure 26. Bill Line Search Page



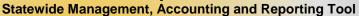
Walkthrough/Activity

We will now complete Activity 11: Researching Non - Invoiced Bill Lines in your Activity Guide.

Topic 3: Researching Non-Invoiced Bills

• In SMART Billing, you can search for bills by specifying a search criterion. This enables you to review only those bills that meet your requirements. When searching for a non-invoiced bill, you can review and update information.







Bill Summary Info Page:

Use this page to review bill summary information.

Page Name	Navigation
Bill Summary Info	Billing > Locate Bills > Bills Not Invoiced >
	Bill Selection > Summary Link



Figure 27. Bill Summary Info Page



Walkthrough/Activity

We will now complete Activity 12: Researching Non-Invoiced Bills in your Activity Guide.



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Lesson Review

In this lesson, you learned:

- Key concepts of Researching Bills
- · How to research non-invoiced bills
- How to research non-invoiced bill lines



Additional Resources

The following are additional resources that provide more detail about the topic we have covered:

- SMART Glossary http://www.da.ks.gov/smart/training/coursematerials/
- Accounts Receivable and Billing Business Process Flows http://www.da.ks.gov/smart/training/coursematerials/
- SMART Accounts Receivable and Billing Job Aids http://www.da.ks.gov/smart/training/coursematerials/
- Department of Administration Accounts and Reports http://www.da.ks.gov/ar/



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Lesson 7: Processing Pro Formas and Reconciling Non-Invoiced Bills

Objectives

Upon completion of this lesson, you will be able to:

Process and print Pro Formas

Topic 1: Process Pro Formas

- A Pro Forma is a preview of Billing invoice that can still be modified
- A Pro Forma is identical to an invoice except for two things: the word "Pro Forma" appears at the top of the page instead of "Invoice," and the estimated due date is printed instead of the actual due date. You can generate a Pro Forma before or after bills are in the RDY state, since you are producing a "sample" invoice. Printing Pro Formas enables you to review and correct errors before bills are invoiced.

Page Name	Navigation
Non-Consolidated Pro Forma	Billing > Generate Invoices > Non-
	Consolidated > Print Pro Forma

The first time you generate a Pro Forma invoice, you will "Add a New Value" to create a Run Control ID. You can reuse the Run Control ID for future Pro Formas.



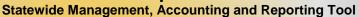






Figure 28. Pro Forma – Add a New Value Page

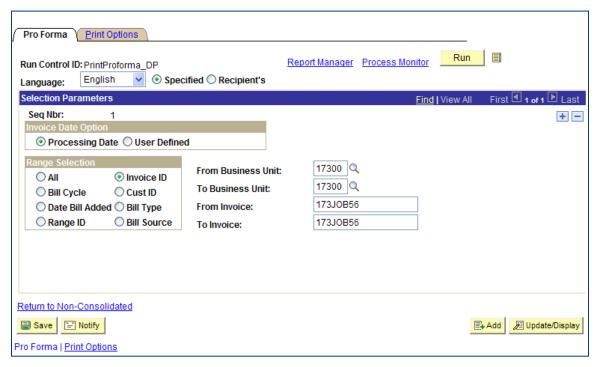


Figure 29. Pro Forma Page



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Field	Description
Range Selection	Use this field to select the range type.
From/To Invoice	Use this field to enter the From and To Invoice
	Numbers for the Pro Formas you wish to process
	and print
Bills To Be Processed Icon	Use this icon to view and verify the listing of bills to
	be processed as part of the pro-forma process.
	This should be done after all the parameters have
	been entered.
Run Button	Click to run the Pro Forma process

Table 15. Pro Forma Page Elements





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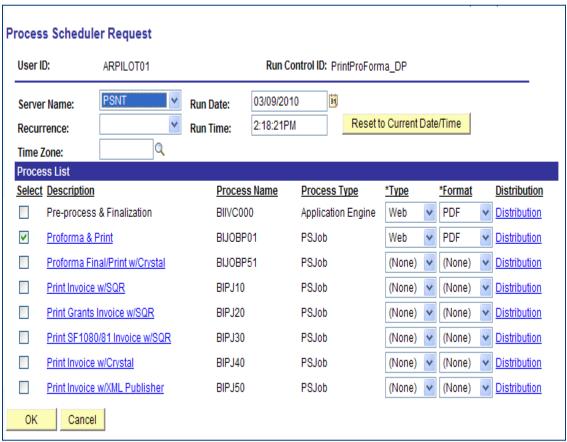
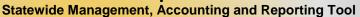


Figure 30. Process Scheduler Request Page

Field	Description
Server Name	Select server
Select	Click to select process
Description	Proforma & Print describes Process Name
Process Name	Process Name for Proforma & Print is BIJOBP01
Type	Select Web from drop down list
Format	Select PDF from drop down list
Click the OK button after completing the above fields	







Clicking OK on the Process List page returns you to the Pro Forma Page. The next step is to click the Process Monitor link to access the Process List page.

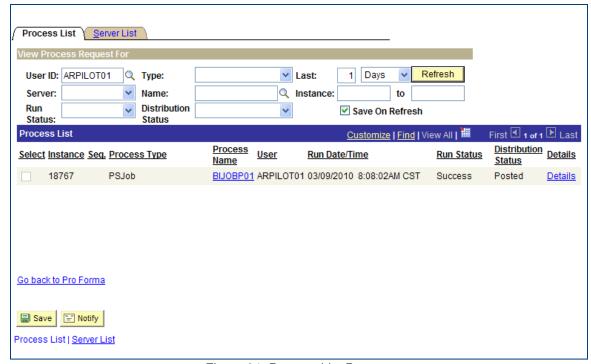
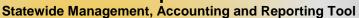


Figure 31. Process List Page

Field	Description
Refresh button	Click until Run Status is "Success" and
	Distribution Status is "Posted"
Instance	Number created for each process request
Process Name	Process Name for Proforma & Print is BIJOBP01
Click the Process Name BIJOBP01 link for your process instance	







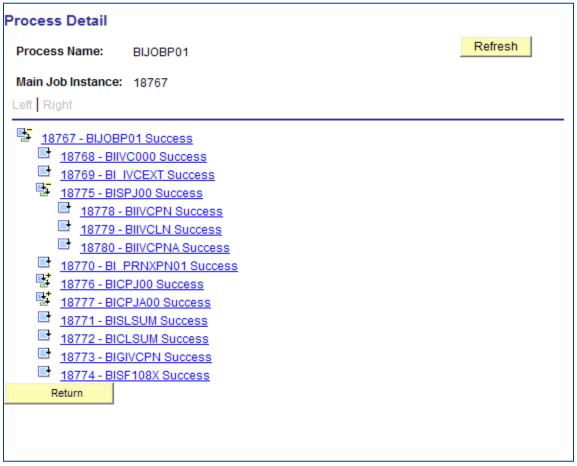


Figure 32. Process Detail Page

Click the **BISPJ00** Success button to expand that level and show the process details.

Then click the BIIVCPN Success link



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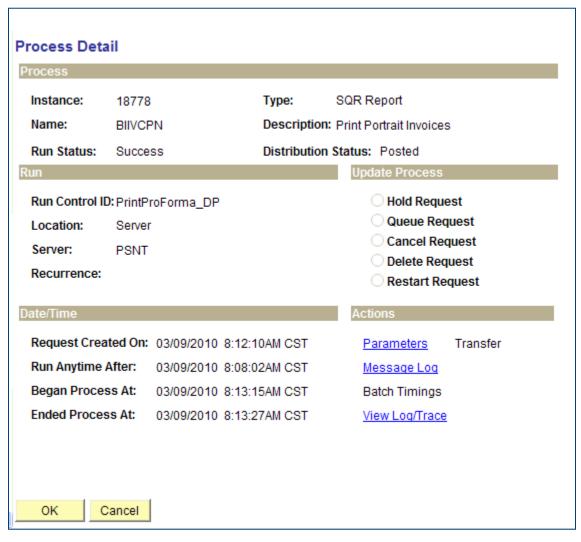


Figure 33. Process Detail Page

Click the View Log/Trace link





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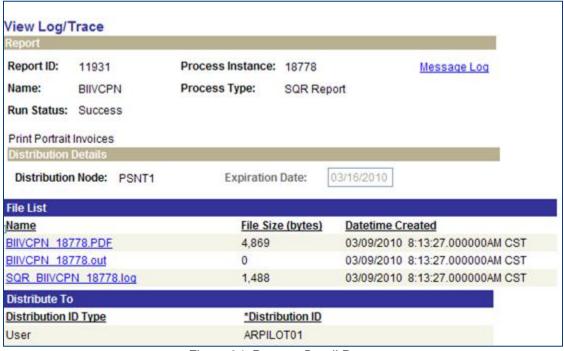


Figure 34. Process Detail Page

Click the link for the PDF document containing your process instance number to access the requested Pro Forma invoice(s).



Walkthrough/Activity

We will now complete Activities 13 and 14: Processing and Printing Pro Forma in your Activity Guide.

Lesson Review

In this lesson, you learned:

How to process and print Pro Formas